



### **Everyone Benefits**

Everyone benefits from the resources and coordinated case management system: from the government, non-profit, health & human services, and faith-based service providers to the targeted populations (low income individuals and families, reentry offenders, people with disabilities or mental health issues, veterans, seniors, homeless or potentially homeless, etc.) and the communities in which they reside.

4People provides the multi-agency case management system as a low cost alternative to all organizations in Washington State. Up until now only large organizations could afford a comprehensive online database. Please see [4People website](#) for more information about fee for service charges and training options.

4People encourages communities to put together comprehensive housing lists, medical and dental provider lists, etc, and 4People will post these on the county website for FREE.

Contact us if you are interested in  
participating in this  
community wide collaboration

**Contact@4People.org**  
**509.543.2910**



### **CONTACT US**

**4PEOPLE.ORG**

**contact@4People.org**

**Phone:** 509-543-2910  
5210 West 4th Ave.  
Kennewick, WA 99336

### **WE NEED YOUR HELP**

4People is a 501(c)3 nonprofit.  
**Donations are** tax deductible and  
can be made online at 4People.org

**Designate** 4People in your  
United Way Giving

**Designate us as your**  
Corporate Duck Race Charity!

**Locate and Post** resources on 4People.

**Become a volunteer caseworker** for  
health, non-profit, and faith based organizations  
to better coordinate services to those  
in need.

# **4PEOPLE.ORG**

## **ONLINE RESOURCES AND CASE MANAGEMENT**

**5210 WEST 4TH AVE.**  
**KENNEWICK, WA 99336**



**CONNECTING  
OUR  
COMMUNITIES**

The biggest challenge any agency faces  
is to not turn someone away  
without an alternative.  
**WWW.4PEOPLE.ORG**  
IS YOUR ALTERNATIVE

**4People Mission**  
Meeting people's needs ONLINE, ANYTIME  
**4People Vision**  
Connecting our Communities

**Online Public Access Resources:** Over 354,000 views of resources and services in Washington State for 2008. Over 60,000 views for resources in Benton and Franklin Counties alone. 4People will continue to upgrade the resources to make the service listings even faster and easier for you to find what you need.

**These numbers show how people** are looking at the Internet for solutions. Most frequent views include the quick comprehensive county listings, reentry resources, comprehensive housing inventories, medical and dental providers lists, food, shelter, health care, and telephone assistance. Posting of resources is free to the community! Donations are always accepted.

**4People.org also provides the newest online self help tools** that help families determine *How Self Sufficient Are You?*, *Mental Health Screening*, *Finding Health Care Coverage*, *Signing up for DSHS*, *Offender Reentry Resources*, *Comprehensive Housing and Shelter Inventories*, and others as they become available.

**These resources** have helped reduce homelessness, reduce recidivism for reentry offenders, reduced the number of uninsured and improved self sufficiency of low income individuals and families.

**Vital content  
on the web is critical to help  
people out of poverty!**



#### Multi Agency Case Management System

A man desperate for support applied for SSI, and received rental assistance, but used it for a close family member's funeral. He went to a faith based organization for help. They paid his rent and then documented this on the 4People Case Management system.

Imagine how relieved the man was that he didn't have to go from one agency to the next to tell his story over

#### Community Case Management Benefits

- Public Online Awareness of services available in each community in Washington State.
- Networking local organizations to maximize, coordinate, and collaborate services to at risk families.
- Financial Accountability and Return on Investment: Reports include demographics, multi agency referrals, services provided, and unmet needs.
- Secure and confidential database and HIPAA compliant
- Powered by [VisionLink Tapestry](#)—Client data standards leads the field in resource data exchange standards of the AIRS XML Resource Exchange standard, and now leads the Client Data Standard, assuring that your data does not get lost in transition.



#### 4People Community Case Management System

The highly successful use of 4People provides a bi-county wide case management system coordinated with local services. Referrals and service provided are easily located on each client record. Services in the community that are not public are listed and only available to registered caseworkers. The primary purpose is to coordinate and maximize services, making this a one stop shop at multiple locations for all people in need in our area.

- 4People is an unprecedented, multi agency case management system with demonstrated positive results in helping our families become self sufficient.
- Over 100 people representing 25 organizations (government, nonprofit, health care, and faith based) have registered and been trained to use the 4People Case Management system.
- At the end of 2008 there are over 6000 clients (over 3,000 of them children) being served in Benton and Franklin Counties by multiple organizations.
- Online demonstrations are available, and available by appointment by calling 509.543.2910

**Studies show that the greatest indicator of success for at-risk families is an involved and informed caseworker.**